

# Calor takes a seat in care home.

## FACTfile

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NAME Sister Isabel Canton

COMPANY Fotherley Hall

POSITION Manager

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The Sisters Hospitallers Residential Care Home at Fotherley Hall, Staffordshire, switched from oil to Calor LPG because of environmental advantages.

**Oil storage, supplier reliability and environmental advantages were behind a care home's decision to switch from oil to Calor liquefied petroleum gas (LPG).**

**The Sisters Hospitallers Residential Care Home at Fotherley Hall, Staffordshire, chose to work with Calor three years ago to provide a complete heating, hot water and catering solution for over 50 elderly residents.**

The 200 year-old Fotherley Hall, purchased in 1962 as a care home, is run by 8 Catholic nuns and care staff and is home to 54 elderly residents with special physical or mental needs. Providing complete 24 hour care is the main objective of Sisters Hospitallers and with this in mind, the home needed a reliable energy supplier who could provide a consistent service, and eliminate their concerns over potential fuel leakage – reasons that led them to Calor, the UK's leading supplier of LPG.

### Making the change

Until 2001, the care home operated its heating on oil. However, after a number of structural extensions it became clear that an alternative, cleaner-burning fuel was needed that had an impressive environmental and safety record but was just as efficient.

- Calor LPG powers complete heating, hot water and catering system in care home.
- Over 50 residents benefit from reliable, convenient Calor LPG.
- Bulk tanks discreetly installed underground, minimising visual impact.
- Removes environmental risks associated with fuel spillage.
- Calor takes responsibility for installation, maintenance and safety of bulk tanks.
- Complete peace of mind from the UK's number one supplier of LPG.





*An underground tank blends in more naturally with the surroundings.*

Sister Isabel Canton, local superior and manager at Footherley Hall, made the all-important decision to switch fuels and has been very happy with the service provided by Calor and the transition from oil to LPG. She says: "Initiating the change was a difficult decision to make because it is very rare that we change suppliers. However, after recognising the environmental and convenience advantages of LPG I am now very glad that we made that change.

"We were also becoming increasingly concerned over the storage of large amounts of oil and the risks associated with potential leakage. We wanted a fuel that didn't pose any possible hazards to the environment, or to our facilities and residents."

LPG is an established fuel with an impressive environmental and safety record, and offers greater flexibility in powering heating equipment in commercial premises. LPG eliminates the environmental risks associated with fuel spillage and provides cleaner, convenient power for a range of heating equipment, with clear advantages over fuel oil and electricity.

### Out of sight

The LPG bulk tanks are installed underground so that they don't look out of place in the lush garden area of the home. All that can be seen is two green lids that sit at ground level and blend in perfectly.

Sister Isabel adds: "We wanted the tanks fitted underground because we didn't want residents to see them when they looked out of the windows. Creating beautiful surroundings is also what we pride ourselves on and is something we take very seriously.

"Calor listened to our requirements and exceeded our expectations in every way and there has never been an instance when we have run out of LPG for our hot water, catering or heating requirements."

Bob Peach, Commercial Specialist for Calor, suggested that bulk tanks would be suitable for the nursing home. He says: "The tanks were installed underground with complete ease. They are re-filled every two weeks. By keeping them regularly topped up, the home's catering, hot water and heating operation remains fully operational around the clock."

Calor boasts Europe's biggest LPG tanker network and has over 70 years worth of experience. "Calor's technical expertise gives

us complete peace of mind and there is always someone on hand should we need advice or guidance," added Sister Isabel.

### Cooking on gas

As kitchen staff prepare three meals a day for the residents and sisters, it is essential that the LPG-powered equipment is fully operational. Sister Isabel says: "We rely on LPG to power our catering operation and if we cannot supply adequate food for our residents then their health will suffer, which we cannot allow to happen."

Within the care home, a Chapel featuring ornate windows is also used daily and providing adequate heat to this area was also a key requirement.

Bob says: "Footherley Hall is a fine example of an establishment that's a little out of the ordinary yet relies on Calor LPG just as much as the next business. We are very pleased that such a fine care home has chosen us as their gas supplier and we will continue to provide high levels of service".

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*Calor LPG is used at the residential home to power the heating, hot water and catering facilities.*

**Calor has been supplying LPG for over 70 years. We have more experience and technical expertise than any other supplier. Delivery is taken care of by the largest supply network in the UK and one of the largest fleets of delivery tankers in Europe.**

The scale of our operation is matched only by the range of applications for Calor which we have developed and supported. As well as familiar uses like heating, hot water and catering, LPG can power cars, buses, vans, forklift trucks, motor boats, generators and many other commercial and industrial applications. Calor have also led the way in developing environmentally-friendly refrigeration, air-conditioning and aerosol propellants.

In fact if you have a power or fuel requirement, the versatility of Calor is sure to provide the solution.

**For further information:**

**Call 0800 216 659**

**or visit [www.calor.co.uk](http://www.calor.co.uk)**

