

# Heatherglen Hotel relies on Calor's versatility

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NAME Alan Crossley

COMPANY Heatherglen Country Hotel

POSITION Joint Owner & Manager

“*The oil heating was noisy, it emitted fumes and the storage tank was unsightly - it was just not in keeping with the quality of the hotel or the picturesque surroundings.*”



*The Heatherglen Country Hotel relies on Calor LPG for heating and catering.*

**The Heatherglen Country Hotel is an elegant late Victorian mansion situated in Cumbria's picturesque Eden Valley. As a five star establishment, in an area of natural beauty, it depends on a reliable and environmentally friendly fuel source to power its heating and catering facilities. That's where Calor, the UK's leading supplier of liquefied petroleum gas (LPG), is trusted to deliver a constant supply of cleaner energy.**

The hotel is open 365 days a year for those who wish to enjoy a relaxing break in the peaceful Eden Valley or the Lake District. Alan Crossley, who jointly owns and manages the hotel, took ownership of the business 12 months ago and has transformed the building back to its former glory.

"It's the combination of the idyllic location and the traditional feel of the hotel that attracts visitors here," he says. "It's a popular destination all year round and our reservations book is testament to this – we've rarely got rooms available."

- The Heatherglen Hotel insists on the control and cook quality which only gas provides.
- New oil storage legislation, the risk of oil spillages and resulting fines made Heatherglen's decision to switch to LPG very easy.
- The LPG tanks are discreetly located underground so not to deter from the natural beauty of the surrounding countryside.
- Calor provides expert advice on the installation of bulk tanks.
- Calor bulk tanks provide a constant and economical source of LPG.





**Calor LPG provides central heating throughout the Hotel.**

The Heatherglen Hotel offers seven rooms, all with LPG central heating and water heating. The decision to convert the heating system from oil to LPG power was made by Alan, he says: "The oil heating was noisy, it emitted fumes and the storage tank was unsightly - it was just not in keeping with the quality of the hotel or the picturesque surroundings."

"This coupled with the new oil storage legislation, the risk of spillages and resulting fines made my decision to switch to LPG very easy," he adds.

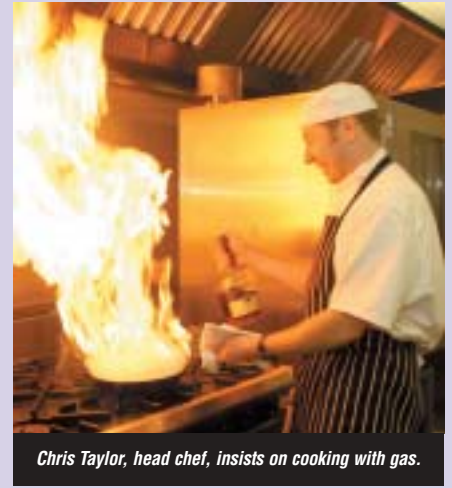
The house was originally built at the turn of the 19th century and was a privately owned property until 1963 when it became a gentlemen's club. The hotel is also open for non-residents who are dining at the restaurant and, says Alan, the à la carte menu is one of the best in Cumbria. "We are able to cater for large groups but without losing the personal touch you would expect from such a high quality hotel," says Alan.

Responsible for the hotel's culinary creations is head chef, Chris Taylor, who has been classically trained. Chris insists on the control and cook quality which only gas provides, and as a result, all of Heatherglen's catering equipment is LPG-powered. "There is no substitute for cooking with gas," he says. "The kitchen is equipped with a combi oven, a six ring cooker and a deep fat fryer and when you're catering for 100 diners you need a fuel you can rely on."

Two 2,000 litre tanks are installed underground at the side of the main building and are topped up every week during the winter months and once a month during summer. "All you can see is two green lids," says Alan. "The tanks are discreetly located underground so not to deter from the beauty of the surrounding countryside and building."



**Calor's underground tanks provide a constant and economical source of LPG.**



**Chris Taylor, head chef, insists on cooking with gas.**

"Calor provided expert help and advice on the installation of the bulk tanks and we always receive deliveries promptly - we've never been let down."

**“ The tanks are discreetly located underground so not to deter from the beauty of the surrounding countryside and building. ”**

"That's crucial for us, because our business and our guests depend on that reliability, so Calor gives me peace of mind."

Calor's Alan Seggie points out that the Heatherglen Hotel demonstrates the advantages of LPG as a fuel, as well as the necessity of dealing with an established supplier. "The location of the Heatherglen Hotel means that only a supplier of Calor's capability can provide such a network and such reliability," he says. "It's reassuring to know that whatever the terrain, however remote the location, rural businesses can trust Calor to deliver."



**Calor has been supplying LPG for over 65 years. We have more experience and technical expertise than any other supplier. Delivery is taken care of by the largest supply network in the UK and one of the largest fleets of delivery tankers in Europe.**

The scale of our operation is matched only by the range of applications for Calor which we have developed and supported. As well as familiar uses like heating, hot water and catering, LPG can power cars, buses, vans, fork-lift trucks, motor boats, generators and many other commercial and industrial applications. Calor have also led the way in developing environmentally-friendly refrigeration, air-conditioning and aerosol propellants.

In fact if you have a power or fuel requirement, the versatility of Calor is sure to provide the solution.

**For further information:**

**Call 0800 216 659 quoting ref: Case HEATHERGLEN**

**or visit [www.calor.co.uk](http://www.calor.co.uk)**

